



2021

On-Site Repair Rates

Standard Rate

\$154.00/Hour

Overtime Rate

\$231.00/Hour

Premium Rate

\$308.00/Hour

Mileage Charge

\$0.90/Mile

ON-SITE SERVICES: All On-Site prices shown above are for labor only and do not include travel expenses, applicable taxes, freight or parts. The above rates are charged portal to portal. Out of state travel for On-Site requests please contact Galco for a Quote. All rates are invoiced in ¼ hour increments.

STANDARD RATE: Applies to all labor provided Monday through Friday between the hours of 8:00 a.m. & 4:00 p.m. local time, not to exceed (8) hours per day (Excluding Galco observed Holidays).

PARTS AND MATERIALS: Parts materials provided will be invoiced at the standard pricing in effect at the time services are rendered, except in cases of prior contractual agreement.

OVERTIME RATE: Applies to all labor provided beyond (8) hours per day from 4:00 p.m. to 8:00 a.m. Monday through Friday and all-day Saturday.

PREMIUM RATE: Applies to all labor provided on Sunday and on Holidays (As recognized by Galco).

PAYMENT TERMS: Payment terms are net 30 days upon credit approval. Please contact Galco for credit application. C.O.D. is due upon completion of the On-Site Service Call. Galco accepts COMPANY CHECK, VISA, MASTERCARD, DISCOVER & AMERICAN EXPRESS.

MAXIMUM ON-SITE TIME: For safety compliance of the Galco On-Site Service Professionals and the customer. At no time will Galco On-Site Service Professionals work more than a maximum of 14 hours (Including travel time) during a 24-hour period, and not to exceed 68 hours in a seven-day period.

STANDBY RATE: Non-working time spent waiting at the customer's site implied or requested, or due to circumstances beyond Galco's control, or due to job site conditions. Will be invoiced at the rate schedule that is applicable for the time of day and day of service.

PARTS AND MATERIALS: Parts materials provided will be invoiced at the standard pricing in effect at the time services are rendered, except in cases of prior contractual agreement.

TERMS AND CONDITIONS: Galco's Current Terms and Conditions are applicable, see our website for current terms and conditions at Galco.com

WARRANTY: Galco provides no warranty on the work provided On-Site. Manufacturer warranties on all Parts/ Materials are applicable.

TRAVEL AND LIVING EXPENSES: The customer is responsible for payment of these expenses based upon the actual incurred cost. Travel and living expenses include but are not limited to. Hotel accommodations, permits, tolls, shipment of tools, air travel and ground transportation (including rental car). Meals are invoiced at a flat rate of \$51.00 per day.

FOR MORE INFORMATION: Please contact our Field Service Coordinator at 248-336-4579 M-F 7:30 AM to 4:00 PM. Visit us online at Galco.com.

46 Years of Excellence 1975-2021